



Connections Call Center

Lillian Lyle (Lil)

Connections Call Centre

Squamish BC

<http://www.connectionscallcenter.com/>

2005 CAM-X Award of Excellence- 8 Consecutive Years

2005 CAM-X Call Centre Award of Distinction

Yesterday we cut over to our PRI with the assistance of **John Martin**. I want to commend John for his patience with Telus (my telco) and his constant calmness as things started to go a little sideways with dialouts issues. John answered all of my questions whether stupid or not and really worked to minimize the short down times that were necessary to achieve our goal. He totally deserves recognition for the day that we put him thru!

PS. Is it possible to ask that someone take him to lunch so he doesn't have to keep eating like a squirrel?